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**Pre-Warning:** 

# Hurricane Preparation & Response Guide



# Hurricane Preparation and Response Guide

USE THIS GUIDE TO PREPARE AND PROTECT YOUR BUSINESS DURING HURRICANE SEASON.

# Before the Storm: PREPARATION

### **Assessment**

- Evaluate the readiness of personnel, critical assets, and facilities.
- Confirm all emergency equipment is available and in working order.
- Ensure secure backup plans exist for sensitive data, systems, and hardware.

# **Implement Drills**

- Establish a hurricane response team with clearly defined roles.
- Assign responsibilities and create an execution timeline tied to landfall forecasts.
- Conduct regular drills and training sessions.

### Communication

- Set up a reliable, multi-channel communication system.
- Maintain an updated contact list for employees, vendors, and partners (digital + print).
- Launch an internal awareness campaign ahead of hurricane season.
- Distribute hurricane safety materials and company policy updates.

# **Finance & Legal**

- Review all contracts, insurance policies, and SLAs for hurricane-related clauses.
- Clarify legal responsibilities during emergencies and recovery periods.

### **Vendors & Stakeholders**

- Confirm all contractors are included in emergency planning.
- Request and review hurricane preparedness plans from key suppliers.
- Prepare for client communication and potential service interruptions.



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# **During the Storm: ACTION**

### Act

- Activate the hurricane response team.
- Monitor local weather services (e.g., NOAA, NWS).
- Secure doors, windows, and any loose exterior items.
- Power down nonessential systems at the impact site.
- Document property with photos or videos for insurance purposes.
- Verify that all backups (on-site and off-site) are working properly.

#### Move

- Relocate sensitive data, equipment, and operations to secure locations.
- Allow employees sufficient time to evacuate or move to safety.
- Cease nonessential operations at least 12 hours before expected landfall.
- Fuel and secure company vehicles.

### **Communicate**

- Remind staff to take personal safety precautions.
- Maintain open communication channels with all employees.
- Use emergency platforms (e.g., AlertMedia) to post regular updates:
  - Office closures
  - Evacuation plans
  - Staff impact
  - System or service outages



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# **AFTER THE STORM: RECOVERY**

# **Assess Damage**

- Identify and report safety hazards.
- Prioritize damage assessment and repair efforts.

# **Continue Communicating**

- Notify employees and vendors of operational status and recovery steps.
- Share updates about:
  - Office closures
  - Relief resources
  - Staff availability
- Reassign roles based on availability and safety.

# **Begin Rebuilding**

- Provide support and resources to affected employees.
- Resume normal operations at the main site once it's safe and functional.
- Restore critical data, infrastructure, and services.





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